

Design + manufacturing
of sterilisation systems
for medical applications

Sterimed S.A.

0041 (0) 21 625 19 73
cts@sterimed.ch
www.sterimed.ch

20, Rue Cité-Derrière
CH-1005 Lausanne
Switzerland

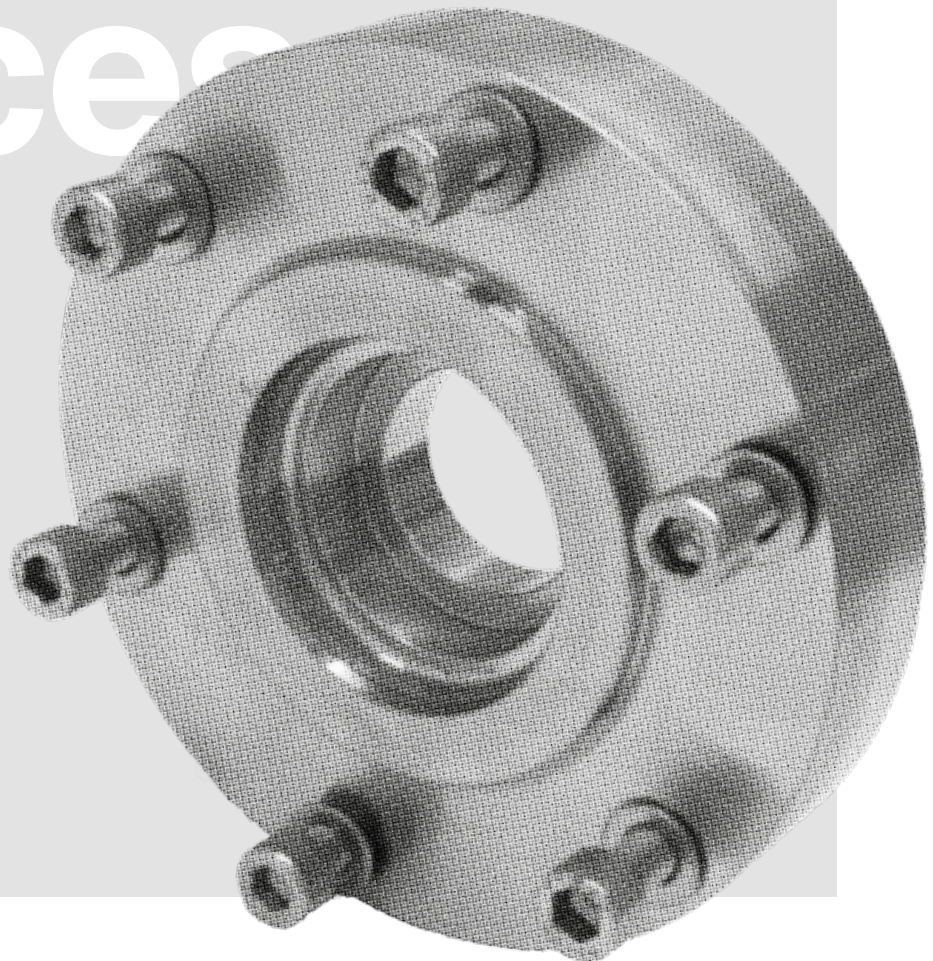


Edition

Customer

Technical

Services





Our objective : allow our client to buy spare parts with minimal risk of non-compatibility.

New Sterimed codes

News

Sterimed has developed a new database where all information is regrouped: purchase orders, quotations, client lists, supplier's information and spare part's technical data, all together in the same program.

What are the benefits of the SteriBase?

This powerful tool allows us to store spare part's information, each one identified with a unique Sterimed code. All transactions are saved, and historical changes are traced. We can store the product's change in reference, the updates performed by the supplier, the actual price, delivery time and technical specification.

This software allows us to provide a fast and accurate service of spare parts, being able to

generate quotations for stored spare parts in a few minutes.

Additionally, all spare parts in the new projects are installed with QR etiquettes. Therefore, clients only need to scan the etiquette of the broken spare part, send the Sterimed code to cts@sterimed.ch and wait – only a few days – for the quotation.

The great advantage of the SteriBase is that it has been developed by Sterimed. Therefore, all new ideas and suggestions are going to be incorporated to the software, to provide a better service each time!

Do not hesitate to share your ideas or comments with us, our client's feedback is one of our most important tools!

Discover us through
our client's eyes.

Revamping at Steri Solutions

Tyrone Landsberg / *Operation Manager Steri Solutions*

Client speaking

Steri Solutions SA is an independent Ethylene Oxide Sterilisation Plant which holds and maintains ISO 13485 as well as ISO 11135 certification, based in Midrand, South Africa.

In May 2017 our Ethylene Oxide Steriliser underwent routine preventative maintenance and a full upgrade. The maintenance and upgrade was undertaken by Nicolas Boué and Stéphane Gindroz from Sterimed Switzerland. The process was handled in an extremely professional manner while

keeping machine down time to an absolute minimum which was very important to us. Furthermore, while on site all operational staff were given On Site Training thus increasing their knowledge and skills.

We were very impressed with the service received from Sterimed and would like to say thank you very much to the Sterimed team, both to the technicians who were on site and the team back in Switzerland who made this all possible.

Client
Steri Solutions SA

Location
South Africa

Mission
Revamping and
maintenance

For further information
www.sterisolutions.co.za

Client's speaking



Our Sterimed team meeting the Steri Solutions's staff in South Africa.

Thanks to your confidence,
our department is expanding
to exceed your demands.

Our CTS Department is growing!

Our Team

The Sterimed CTS Department was created in 2016 to provide the best possible service for our clients. Our objective is to accompany our clients after installation, and assure them to have a partner who will maintain their machine once it is operational.

We deal with corrective problems and help with preventive maintenance, provide spare parts, perform revalidations and calibrations, and answer all your questions with our expertise.

Today, the CTS Department consists of 9 knowledgeable employees, and it is an honour for us to work together with one objective: provide the best possible service, always looking forward to improve and innovate.

Yoan Rive
Chief Operational
Officer

Valeria Millasson
Customer Technical
Officer

Nadia Julien
CTS Assistant

Stephane Gindroz
Automation Customer
Service Engineer

Renaud Pringet
CTS Engineer

Mohamed Mansouri
Automation Engineer

Nicolas Boue
Installation / CTS Technicien

Alexandre Coendoz
Installation / CTS Technicien

Gonzalo Guidali
Installation / CTS Technicien



Clients in more than 10 countries relay on Sterimed

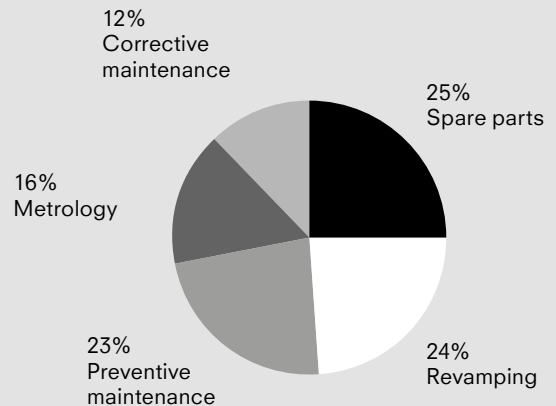
Some new facts about CTS

Preventive Maintenance Contracts

On the first year of service, we have already signed 8 preventive maintenance contracts in the following countries: Latvia, South Africa, Poland, Australia, Switzerland, France and Portugal

We have experience completing thorough and compliant maintenance (corrective+preventive) on both EO and steam sterilisers: Sterichem, ETC, JAJ, and Sterimed.

2017 Services



Some of our collaborators



SEC Process Gas Analyser Calibration

Calibration of Gas Transmitter

Case study

Is your organisation hoping to transition release of product to market from traditional biological indicator sterility test release to parametric release?

If so, one of the critical parameters for parametric release is EO concentration, determined from direct analysis of chamber atmosphere using analytical methods at defined intervals sufficient to verify the required conditions throughout the exposure time i.e. SEC Process Gas Analyser.

Do you know how accurate your SEC Process Gas Analyser is?

As per the requirements of EN1422:2014 the EO measurement instrument fitted shall cover 0 mg/l up to 10% over the maximum concentration specified for the process with an accuracy of $\pm 5\%$.

If you have not been following the guidelines set by the manufacturer of the SEC Process Gas Analyser by completing a periodic zero of the probe then there could be a risk that your probe has drifted.

But don't worry!

Thanks to our new equipment and expertise know how, Sterimed engineers can now perform on-site calibration of your SEC Process Gas Analyser with minimal chamber down time.

In addition, Sterimed can demonstrate how to perform the periodic zero of the probe and provide recommendations on how common/best practice zeroing is complete.